

### **Amendments to the Specification**

Please replace paragraph 0018 as follows (with the sole deletion shown in brackets):

[0018] In support of maintenance and troubleshooting, a different menu system based on the same Call-ID menu system can be accessed. This can be a continuation of the same session as the initial registration, or a new session. If a new session, the technician may simply begin by plugging the BUTT set into the highest numbered POTS port on the ONT. Once plugged in, the technician enters a predefined test access code. Once accepted, the menu will be displayed on the Caller ID device. Through the menu system, the technician will be able to run ONT diagnostics and have the results displayed to the BUTT set Caller-ID screen. (Steps 70 – 80.) From here, the system could display an “Installation Test” menu for initial turn-up testing. This menu may direct the technician to select MTL (matrix template library [??]) tests, Ethernet test of internal systems test functions and provide PASS/FAIL information to the technician. This information can also be stored on the ONT for later retrieval by a carrier management system.